

## LEGAL

# Terms & Conditions

Effective date: June 1, 2026 | Last updated: June 1, 2026 | impact-estate.com

**Please read these Terms carefully.** By accessing or using the Impact Estate website at impact-estate.com — or by submitting any enquiry or request through the Site — you agree to be bound by these Terms & Conditions. If you do not agree, please discontinue use of the Site.

## 1. Definitions

In these Terms & Conditions, the following words have the meanings set out below:

- **"Impact Estate"**, **"we"**, **"us"** or **"our"** refers to Impact Estate W.L.L., the real estate advisory business operating this Site.
- **"Site"** means the website accessible at impact-estate.com, including all pages, sub-pages, content, and functionality available through it.
- **"User"**, **"you"** or **"your"** refers to any individual or entity who accesses or uses the Site.
- **"Content"** means all text, images, graphics, photographs, videos, data, listings, tools, and other material published on the Site.
- **"Services"** means the real estate advisory, listing, and related services described on the Site.

## 2. Acceptance of Terms

By visiting, browsing, or otherwise using the Site, you confirm that you are at least 18 years of age (or the age of majority in your jurisdiction) and have the legal capacity to enter into a binding agreement. If you are using the Site on behalf of a company or other legal entity, you represent that you have authority to bind that entity to these Terms.

Continued use of the Site following any update to these Terms constitutes your acceptance of the revised version. We encourage you to review this page periodically.

## 3. Nature of Services

Impact Estate W.L.L. is a real estate advisory and property consultancy firm. The Site is provided for informational and marketing purposes and to facilitate enquiries. Any engagement for advisory, brokerage, or consultancy services is subject to a separate written agreement executed between you and Impact Estate.

Nothing on this Site constitutes a binding offer, contract, or guarantee of any particular outcome in relation to any property transaction.

## 4. Permitted & Prohibited Use

### 4.1 Permitted Use

You may access and use the Site solely for lawful purposes and in accordance with these Terms. Permitted activities include:

- Browsing property listings and informational content for personal, non-commercial research;

- Submitting genuine enquiries using the contact or lead-capture forms provided;
- Sharing links to individual pages of the Site, provided you do not misrepresent the source or content.

#### 4.2 Prohibited Use

You must not:

- Copy, reproduce, republish, scrape, or systematically download any Content from the Site without our prior written consent;
- Use automated tools, bots, spiders, or crawlers to access, index, or harvest data from the Site;
- Frame or mirror any part of the Site on any other website or platform;
- Use the Site for any fraudulent, unlawful, or harmful purpose, including submitting false or misleading information;
- Attempt to gain unauthorised access to any part of the Site, its servers, or any connected database;
- Transmit any malicious code, viruses, or other harmful material;
- Engage in any conduct that may damage, disable, overburden, or impair the Site or interfere with other users' experience.

We reserve the right to restrict or terminate access to the Site for any user who violates these provisions, without notice and without liability.

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### 5. Intellectual Property

All Content on the Site — including but not limited to the Impact Estate name and logo, text, layout, design, photographs, graphics, and listing data — is owned by or licensed to Impact Estate W.L.L. and is protected by applicable copyright, trademark, and intellectual property laws.

No Content may be reproduced, distributed, modified, or used for any commercial purpose without our express prior written consent. Unauthorised use may give rise to a claim for damages and/or constitute a criminal offence.

Trademarks, service marks, and trade names referenced on the Site are the property of their respective owners.

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### 6. Property Listings & Information Accuracy

We endeavour to ensure that all property listings and information published on the Site are accurate and current. However, as the real estate market is dynamic, information may change rapidly. Accordingly:

- All listings, prices, availability, measurements, and descriptions are provided for general guidance only and should not be relied upon as definitive;
- You should independently verify any information that is material to a purchasing, leasing, or investment decision;
- We do not warrant that listings are free from error, omission, or misdescription, and we accept no liability for any loss arising from reliance on listing information;
- Photographs, floor plans, and virtual tours are representational and may not reflect the current condition or exact layout of a property.

Any reference to property values, rental yields, or investment returns is illustrative only and does not constitute financial, investment, or tax advice. You should seek independent professional advice before making any property-related decision.

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### 7. Enquiries & User Submissions

When you submit an enquiry, contact form, or any other information through the Site, you confirm that:

- All information provided is accurate, complete, and not misleading;
- You have the authority to provide such information and to enter into any resulting correspondence or engagement;
- You consent to us processing and storing your information in accordance with our Privacy Policy.

Submitting an enquiry does not create a contractual relationship between you and Impact Estate. Any such relationship arises only upon execution of a separate written agreement. We reserve the right not to respond to, or to decline, any enquiry at our sole discretion.

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## 8. Third-Party Links & Services

The Site may contain links to third-party websites, tools, or services (for example, mapping services, mortgage calculators, or social media platforms). These links are provided for convenience only. We do not endorse, control, or accept responsibility for the content, privacy practices, or reliability of any third-party website or service.

Your use of any third-party website or service is subject to that third party's own terms and conditions, which we encourage you to review before proceeding.

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## 9. Disclaimers & Limitation of Liability

### 9.1 No Warranties

The Site and all Content are provided on an "as is" and "as available" basis without any representation or warranty of any kind, whether express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

We do not warrant that the Site will be uninterrupted, error-free, or free from viruses or other harmful components. We reserve the right to suspend, withdraw, or modify the Site at any time without notice.

### 9.2 Limitation of Liability

To the fullest extent permitted by applicable law, Impact Estate W.L.L. shall not be liable for any direct, indirect, incidental, consequential, special, or exemplary damages arising out of or in connection with your use of — or inability to use — the Site or any Content on it, even if we have been advised of the possibility of such damages.

In all events, our total aggregate liability to you shall not exceed the amount of any fees paid by you to Impact Estate in the three months preceding the event giving rise to the claim (or, if no fees have been paid, nil).

Nothing in these Terms shall exclude or limit our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be excluded or limited under applicable law.

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## 10. Privacy & Cookies

Your privacy matters to us. The collection, use, and storage of your personal data when you use the Site is governed by our Privacy Policy, which forms part of these Terms and is incorporated herein by reference.

Our use of cookies and similar tracking technologies is described in our Cookie Policy. By continuing to use the Site, you consent to the use of cookies in accordance with that policy. You may manage or withdraw your consent at any time via the cookie preference centre on the Site.

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## 11. Governing Law & Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of the Kingdom of Bahrain, without regard to its conflict of law provisions.

Any dispute arising out of or in connection with these Terms, including any question regarding their existence, validity, or termination, shall be subject to the exclusive jurisdiction of the competent courts of the Kingdom of Bahrain, unless otherwise agreed in writing between the parties.

If you are accessing the Site from outside Bahrain, you are responsible for compliance with any local laws applicable to your use of the Site.

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## 12. Changes to These Terms

We reserve the right to revise these Terms at any time. When we make material changes, we will update the "Last updated" date at the top of this page. We may also, at our discretion, notify you by email or via a notice on the Site.

Your continued use of the Site after any such changes constitutes your acceptance of the updated Terms. If you do not agree to the revised Terms, you must stop using the Site.

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## 13. Contact Us

If you have any questions, concerns, or requests relating to these Terms & Conditions, please reach out:

- **Email:** [admin@impact-estate.com](mailto:admin@impact-estate.com)
- **Website:** [impact-estate.com](http://impact-estate.com)

We aim to respond to all written enquiries within five (5) business days.

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